



CASE STUDY

The right balance between fast access and security

Optum provides new users with needed IT access 80% faster while increasing control, insight and efficiency with Identity Manager

Key Facts

- **Company**
UnitedHealth Group, Optum
- **Industry**
Healthcare
- **Country**
United States

Challenges

- Provide protected access for increasing numbers of people
- Accelerate provisioning and deprovisioning
- Simplify compliance with HIPAA and other requirements
- Support numerous types of roles and rules

Benefits

- 80% faster provisioning and automated deprovisioning
- Real-time insight into all users' identities, access and permission changes
- Improves efficiency with automated workflows
- Increases security and simplifies compliance and growth

Solutions

- [One Identity Manager](#)
- [One Identity Manager – Data Governance Edition](#)

Optum, a division of the Fortune 4 UnitedHealth Group, provides information and technology-enabled health services for organizations in 150 countries. To furnish innovative offerings and comply with regulations including HIPAA, Optum manages identities and protected access to technologies and medical data for 285,000 employees, 2,500 clients and numerous third-party partners.

Rapid growth and increasing security requirements prompted Optum to evaluate leading IAM solutions from Gartner. The organization found it could dramatically improve efficiency, control and insight by deploying One Identity Manager along with Identity Manager – Data Governance Edition.

With its One Identity solution, Optum provisions users 80 percent faster. Deprovisioning happens automatically, when specific changes are made to Active Directory. IT staff can see who has access to what in real time, including privileged users. And other standardized and automated processes improve security, simplify compliance and streamline workflows.

“By using Identity Manager...the time to get someone into a productive environment where they can start supporting the customer is 80 percent faster than it was previously.”

**Dan Slodowick, Director of Information Security,
UnitedHealth Group, Optum**

About One Identity

One Identity helps organizations get identity and access management (IAM) right. With our unique combination of offerings, including a portfolio of identity governance, access management, privileged management and identity as a service solutions, organizations can achieve their full potential – unimpeded by security, yet safeguarded against threats. Learn more at OneIdentity.com

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