Foglight for Virtualization Implementation Architecture Service Offering

Description

The Foglight for Virtualization Implementation Architecture Service Offering consists of two (2) prepaid eight - hour days ("Day") of architecture assessment. The objective is to assist customer in designing a sustainable Foglight for Virtualization infrastructure architecture.

Activities

The planned Activities include:

Architecture Assessment (Two Day - Remote)

A Quest Architect will conduct a Foglight for Virtualization Architecture Assessment Workshop. The Activities planned for this workshop include:

- Reviewing of Customer's implementation business objectives and a confirmation of the expected scope, projected timeline and key personnel
- Defining a proposed architecture of Foglight for Virtualization for Customer's environment
- Defining security, availability and coverage aspects for Customer's environment
- Creating an implementation roadmap
- Providing knowledge transfer to Customer's personnel regarding the implementation architecture and the roadmap
- Producing a Foglight for Virtualization Architecture Specification document as the Foglight for Virtualization implementation blueprint and standard for evaluation of ongoing implementation and use
- An equivalent of one day will be used for meeting sessions and the remaining day will be used for documentation

Prerequisites and Assumptions

- This offering is for customer environments with a) up to two physical data centers with no more than 2 Virtual Centers; and b) combination of FVE, Storage Management, Active Directory, and Exchange monitoring.
- All activities shall be performed remotely.
- The Days stated in the first paragraph of this Services Offering Description will be billed and prepaid following the date of the full execution of the ordering document with which this Services Offering Description is associated. Any Days not used within the twelve months following such date will expire without right of refund.